

Privacy Policy

Here you can read how we collect, process and protect your personal data in connection with, among other things, the use of our website, marketing activities and direct enquiries.

We naturally take the protection of the personal data you provide seriously. Likewise, we are attentive to the need for appropriate protection and responsible handling of all personal information we receive.

Below you can read more about which information we collect, why we do so, and which rights you have.

Data Controller

Fasterholt Maskinfabrik A/S

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Data Collection

Generally, we only collect the personal data necessary to provide the service you as a customer request. This is done in accordance with this policy and applicable legislation. This means that we collect the information you provide via our website, contact forms, advertisements or similar. By initiating contact with us, you consent to us processing your data.

We also collect certain technical information automatically via cookies and similar technologies on our website. This is required in order to analyse user behaviour and thereby improve the website. You can read more about the use of cookies in our Cookie Policy on the website. By using the website, you accept that we process your data. If you do not accept this Privacy Policy, please refrain from using our website.

We may collect the following data and information

- Name, email, telephone number and address, including both private and work related
- Other information you enter in the contact form
- Technical information such as IP address, device information and browser
- Information about website usage, including visited pages and session duration

We use it to

- Respond to your inquiry
- Deliver our services or products
- Manage and improve our customer service
- Optimise our website in terms of functionality, content and user experience
- Comply with legal requirements

Disclosure of information

Your information may be shared with our internal employees as well as relevant external partners and data processors who perform tasks such as operation, analysis and marketing. This may include platforms such as Google and advertising platforms such as Facebook and similar. The information is not shared with third parties for their own purposes without your consent.

Data retention

We only store personal data for as long as the customer relationship exists and up to five years thereafter, or longer if required to comply with legal obligations. Your data is stored in our internal systems as well as with trusted data processors. These may be located inside or outside the EU and EEA. When transferring data to countries outside the EU and EEA, we ensure that processing is carried out in accordance with applicable data protection legislation.

Your rights

You have the right to access, correct or delete your personal data as well as the right to object to processing. You also have the right to withdraw your consent. In addition, you have the right to data portability.

If you believe that the processing of your personal data is not carried out in accordance with applicable data protection legislation, you also have the right to lodge a complaint with the Danish Data Protection Authority.

Contact us at email@fasterholt.dk if you wish to exercise your rights.

Updates

We continuously update this policy.

The policy was last updated 22.04.2026